

Your provider's Compliance History

Australian Skills Quality Authority
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PM



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Dear Mr Bennett,

As you may be aware, from 27 September 2016, [ASQA ceased using provider 'risk ratings'](#). ASQA now assesses the risk posed by providers through detailed individual provider profiles.

Under this regulatory approach, each provider's profile is nuanced and dynamic, reflecting a range of data sources; and does not translate into a single score or rating. One of the indicators that affects each provider's profile is 'Compliance History'.

What is the Compliance History for KINESIOLOGY ENTERPRISES PTY LTD?

KINESIOLOGY ENTERPRISES PTY LTD has been assigned a Compliance History of Demonstrated Consistently Compliant.

What does my Compliance History mean, and how is it used?

The Compliance History indicator is based on information about compliance found through audits and complaints, and also takes into account a provider's ability to meet standard reporting and payment requirements.

A provider's Compliance History is an indicator of the provider's historical compliance with core regulatory obligations.

ASQA assigns one of six Compliance History categories to each provider.

Compliance History	What it means
Demonstrated consistently compliant	The provider has an ongoing history of meeting their regulatory obligations.
Presumed compliant	The provider appears to be meeting their regulatory obligations, but has not been recently tested, say through an audit.
Generally	The provider occasionally fails to meet their regulatory obligations

compliant	but has been able to rectify when required.
Demonstrated rarely compliant	The provider has a repeated history of failing to meet their regulatory obligations.
Restrictions	The provider has a current condition, sanction, suspension or part rejection imposed on their registration.
Untested	Providers who have been registered for less than one year and have not been audited or received a complaint.

Questions?

ASQA has published a [Fact sheet—Provider risk & Compliance History](#) which explains how this indicator is used.

For general enquiries, please contact the ASQA Info Line on 1300 701 801 or enquiries@asqa.gov.au.

FAQs

Q. Why are risk ratings no longer in use?

Risk ratings are often used in transactional regulatory models where regulation focuses largely on assessing applications for approval. ASQA's regulatory approach has shifted from a transactional model to a risk-based model, which relies on the analysis of data and intelligence and the identification of risks posed at both the [system and provider levels](#).

Q. My funding agency or another third party is asking for my provider's risk rating—what can I tell them?

ASQA has advised relevant bodies that risk ratings are no longer available.

You may refer third parties seeking your risk rating to [ASQA's website](#) which advises that ASQA no longer applies risk ratings to providers.

Q. Will my Compliance History change?

It's important to note that your Compliance History is a historical indicator, rather than an indicator of the current quality of a provider. So your Compliance History may be affected when new information about your provider is received. If your provider fails to meet regulatory requirements or makes substantial improvements in meeting requirements, your Compliance History may change.

Q. Can I change or improve my Compliance History?

Your Compliance History is simply an indicator of your history of compliance with core regulatory obligations and is one of many indicators that ASQA uses to profile your provider.

An RTO that has an ongoing history of meeting all regulatory requirements, including data provision and fee payment requirements, is more likely to have a stronger compliance history.

Q. Can I find out the Compliance History of another provider?

ASQA can release certain information to the public if satisfied that the release of the information would reasonably inform a person's choice to enrol as a VET student with a registered training organisation, encourage improvement in the quality of vocational education and training services provided, or encourage compliance with the VET Quality Framework.

ASQA publishes a [list of regulatory decisions](#) it has taken in relation to specific providers.

ASQA does not publish or share providers' Compliance Histories as these are only one indicator that feeds into a provider's profile and may be subject to misinterpretation as an endorsement or an indicator of provider quality.

www.asqa.gov.au
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